



# Bond Street Public Realm Improvement Project

**Have you heard what is happening in Bond Street?** Westminster City Council in partnership with the New West End Company is starting works to revitalise the public realm in New and Old Bond Street.

Over time the street has become tired with patchwork carriageway, cracked paving, poor signage and outdated street furniture and we will be delivering a fully revitalised public realm which reflects Bond Street's reputation. The project will reinforce Bond Street's place as a global centre for luxury retail and the international art market.

We will be in regular contact over the coming months to keep you informed of the latest changes that are taking place locally and we will notify affected premises in each workstream. We will also provide frequent updates on the project website (see overleaf for details). Once completed, the new Bond Street Public Realm Improvement Project will provide a better setting for the high quality retailing for which Bond Street is renowned, helping to enhance its appeal and reputation.

## Ways of working

For the duration of the works, we will maintain access to premises for customers and deliveries, and minimise any road closures required. Where work is necessary that may obstruct doorways or entrances, we will take all possible steps to engage with businesses and undertake this work outside business hours. Access for residents and customers will therefore not be adversely affected by the works being undertaken.

The council's service provider has been commissioned to deliver the works. The service provider will follow agreed working practices that are safe, efficient, will minimise disruption and will ensure that that noise is minimised by limiting particularly noisy works to certain specified hours. We appreciate that Bond Street is home to a broad range of high quality and specialist shops selling very valuable items. We will therefore communicate early with all affected businesses, so that arrangements can be made to accommodate special events or sensitive deliveries.

Over the 18 month delivery period, we will hold briefing meetings in advance of each workstream and will maintain frequent contact with businesses and residents immediately prior to and during the works. Once the works are underway, we will issue weekly progress updates from the contractor to keep all informed. Please contact our communications team so we can ensure you receive these updates (see below).

If you have any concerns while works are taking place, please contact the Bond Street Site Supervisor. Contact details will be provided at the briefing meetings. For more general enquiries, or to give advanced notice of an event which may be affected by works, please contact our communications team.

## CONTACT US

Please let us know if you have any queries about the Bond Street improvement works:  
**Email us at [BondStreet@wspgroup.com](mailto:BondStreet@wspgroup.com)**  
**Call us on 020 7641 1428**

## When are the works taking place?

To minimise disruption for residents and businesses, the enhancements to Bond Street will take place in workstreams, with development therefore being focused on different areas of the street at different times. This means that the whole street will not be undergoing improvement works at the same time.

It is intended that works will begin on Tuesday 18th April 2017, and will follow the plan shown below. This outlines the overall work programme, and the times at which the works are taking place in the different sections of Bond Street. Each proposed workstream duration is also shown.

Some advanced works will be undertaken prior to the main works starting in late spring. In line with the design which has been exhibited, we aim to remove three trees in the pedestrian area to improve connections between New and Old Bond Street. A tree on the corner of Brook Street (east) and Bond Street will also be removed and will be replaced with another further east. We are seeking to introduce new mature trees in and around the project area.

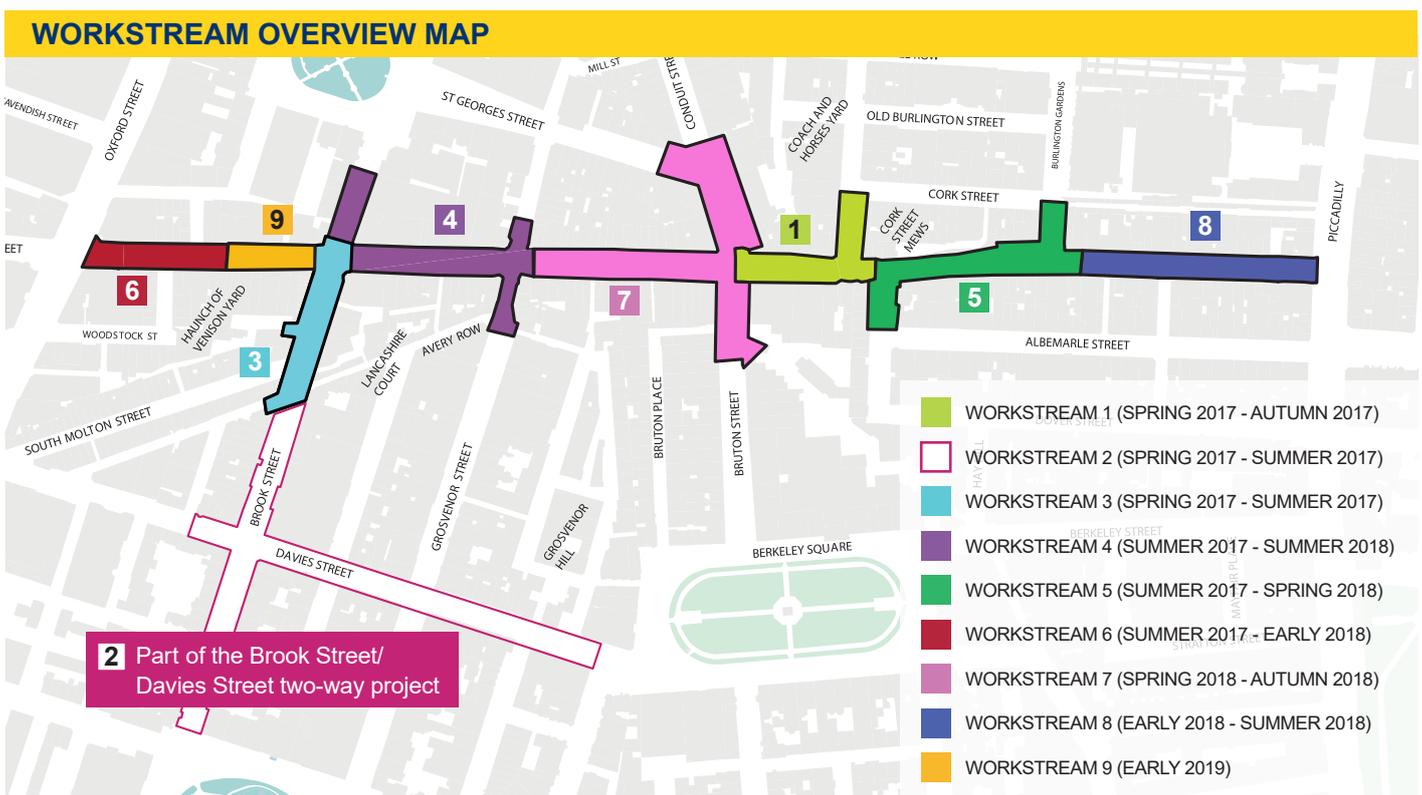
The Allies Bench, post box and phone box will also be temporarily removed for the duration of the works, and brought back when the works are completed.

The Flower Kiosk will also be temporarily relocated and will return once works in the pedestrianised area are completed.

We want to ensure that a coherent street environment results from the works. Where we remove paving, we will attempt where possible to re-use it in the new design.

Ahead of each workstream, an information leaflet will be circulated to addresses within the workstream area, and a briefing meeting will be held to explain the works taking place and timescale involved. There will be opportunities to talk to the project team at the meetings, and to raise any relevant local issues.

A number of other improvement projects are also being planned near to Bond Street including Oxford Street, Hanover Square, East Mayfair and Jermyn Street. Westminster City Council is working hard to ensure activities are coordinated to minimise disruption.



➔ Please visit the project web page at: [www.westminstertransportationservices.co.uk/bond-street](http://www.westminstertransportationservices.co.uk/bond-street) for up to date information, news and the latest scheme developments